

RISK ADJUSTMENT PROGRAM

Tessellate understands that risk adjustment is an integral part of operations that can affect your provider network, product, and reimbursement, making the creation and execution of an annual risk adjustment strategy to improve your risk score accuracy essential.

We offer true end-to-end solutions. From the CMS bid process and benefit design impacts to prospective member and provider outreach programs, retrospective medical record reviews and EDPS and RAPS, we are unique in our comprehensive capabilities and singular in our fully integrated approach across lines of business and between Quality and Care Management solutions.

Our retrospective solutions inform and influence our prospective activities. While most efficient as a complete strategy, all solutions are available independently and eclipse market performance by themselves. All strategies are customized market by market.

OUR PROGRAM INCLUDES:

- Bid process and benefit design
- Data-driven strategy development
- Value and cost projections
- Member risk adjustment gap identification
- EMR integration and evaluation
- Provider performance, education, and reporting
- Robust predictive modeling
- Prospective and Retrospective Initiative execution and management
- Performance management reporting
- RAPS and EDPS submissions, error correction, and reconciliation
- Risk score and documentation accuracy assessment
- Condition specific risk adjustment leakage analysis
- RADV risk mitigation and audit support

The most effective programs feature a fully integrated Risk Adjustment and Quality approach. This integration provides unmatched performance management which benefits you in numerous ways.

Through accuracy and improved documentation, our solutions simultaneously deliver financial results and reduce RADV audit risk while enhancing the patient and provider experience. We dive deep into your member profiles, provider performance, and condition-specific analysis to identify opportunities, validate documentation, and tailor efficient, effective and superior outcomes.

By using best practices, we can help you increase provider engagement, increase contact with members, identify appropriate reimbursements and realize better results. Tessellate builds effective strategies to best guide you in developing a firm foundation for risk adjustment by employing a customized approach.

WHY TESSELLATE?

At Tessellate, our goal is to help you succeed. We are a leader in the healthcare industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Regardless if you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, less abrasive and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality, and we are proud to offer our innovative and comprehensive portfolio of services:

- Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- Prospective Provider Engagement Coordination (PEC) Program
- Retrospective Medical Record Retrieval and Review
- Medicare Advantage Risk Adjustment Program
- Medicare Advantage Quality Improvement Program
- RAPS and EDPS Submissions
- In-Home Assessments
- Enabling Technology Platform

BY THE NUMBERS

- Serves more than 1 million members
- Operates in nearly 20 states and Puerto Rico
- Manages over \$5 billion in risk adjustment related revenue
- Delivers over \$300 million in quality related bonus revenue
- Achieved 4-Star rating for a national PPO plan year-over-year since 2012

To learn more about Tessellate:
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