

TESSELLATE™

Driven by Data. Inspired by Outcomes.

Risk Adjustment Program

Tessellate understands that risk adjustment is an integral part of operations that can affect your provider network, product, and reimbursement, making the creation and execution of an annual risk adjustment strategy to improve your risk score accuracy essential.

We offer true end-to-end solutions. From CMS bid process and benefit design to retrospective submission, error corrections, and audit support, we are unique in our comprehensive capabilities and singular in our fully integrated approach across lines of business and between Quality and Care Management solutions.

Our retrospective solutions inform and influence our prospective activities. While most efficient as a complete strategy, all solutions are available independently and eclipse market performance by themselves. All strategies are customized market by market. Through accuracy and improved documentation, our solutions simultaneously deliver financial results and reduce RADV audit risk while enhancing the patient and provider experience. We dive deep into your member profiles, provider performance, and condition-specific analysis to identify opportunity, validate documentation, and tailor efficient, effective and superior outcomes.

By using best practices, we can help you increase provider engagement, improve member contact, identify appropriate reimbursements and realize better results. Tessellate builds effective strategies to best guide you in developing a firm foundation for risk adjustment by employing a customized approach. Our method centers around four core activities: Identification Analytics, Prospective and Retrospective Programs, Monitoring RAPS/EDPS Submissions, and Maintaining CMS Compliance.



Our full-service, end-to-end risk adjustment program includes:

- ▶ Bid process and benefit design
- ▶ Data-driven strategy development
- ▶ Value and cost projections
- ▶ Member identification
- ▶ EMR integration and evaluation
- ▶ Provider performance, education, and reporting
- ▶ Robust predictive modeling
- ▶ Initiative execution and management
- ▶ Performance management reporting
- ▶ Retrospective services
- ▶ RAPS and EDPS submissions and error correction strategies
- ▶ Audit risk assessment
- ▶ Risk score and documentation accuracy assessment
- ▶ Condition specific risk adjustment leakage analysis
- ▶ RADV risk mitigation and audit support
- ▶ Prospective provider engagement coordination program
- ▶ In-Home assessments

The most effective programs feature a fully integrated Risk Adjustment and Quality approach. This integration provides unmatched performance management which benefits you in numerous ways. Our Quality offering is an end-to-end integrated and tailored solution that delivers improved Star ratings and HEDIS scores through proven strategic initiatives. By combining these programs, you get the most robust solution that can take you to the next level.

Why Tessellate?

At Tessellate, our goal is to help you succeed. We are a leader in the health care industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Regardless if you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, less abrasive and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality, and we are proud to offer our innovative and comprehensive portfolio of services:

- ▶ Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- ▶ Prospective Provider Engagement Coordination Program
- ▶ Retrospective Chart Retrieval and Review
- ▶ Medicare Advantage Risk Adjustment Program
- ▶ Medicare Advantage Quality Improvement Program
- ▶ RAPS and EDPS Submissions
- ▶ In-Home Assessments
- ▶ Enabling Technology Platform (health plan and provider)

Tessellate by the numbers:

- ▶ Serves more than 1 million Medicare Advantage and Commercial members
- ▶ Operates in over 20 states and Puerto Rico
- ▶ Manages over \$5 billion in risk adjustment related revenue
- ▶ Delivers over \$300 million in quality related bonus revenue
- ▶ Achieved 4-Star rating for a National PPO plan year-over-year for the past four years

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To learn more about Tessellate:

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