

TESSELLATE™

Driven by Data. Inspired by Outcomes.

Comprehensive Quality and HEDIS Program

Star Quality Program

With years of experience managing successful Star Quality Programs, Tessellate offers a robust quality improvement program with a specific focus on addressing clinical and operational quality. We combine effective Stars strategy development with advanced analytics and comprehensive reporting to give you superior results. As Star performance continues to evolve throughout the year, our quality team also evolves and recalibrates a custom strategy to meet emerging challenges you might face.

The backbone of our data-driven quality approach is our forecasting and reporting capabilities. Our data analytics experts continually monitor overall and measure-level performance to produce a broad suite of reports based on that data. Our reporting capabilities include everything from overall plan performance down to individual provider office performance. With Tessellate's quality offering, you'll have a comprehensive understanding of your performance accompanied by our Star rating predictive model that has consistently come within 5% of final Star results.

Our Star Quality program enhances both network provider relationships and partnerships with the provider community to improve your Stars performance. Our product offering includes a vast library of educational resources customized for your provider community and reporting to regularly monitor performance throughout the Stars measurement cycle. From coding guidelines to gap closure outreach, we'll fully equip your providers to be an effective partner in driving Stars performance.

The full-service, end-to-end quality program includes:

- ▶ Robust predictive modeling
- ▶ Customized portfolio of provider and member facing Stars initiatives
- ▶ Strategy development
- ▶ Detailed member-level provider reporting
- ▶ Performance management reporting

HEDIS Administration

Tessellate's quality program also offers HEDIS administration including roadmap development, MRR and vendor management, and audit support. Through our HEDIS administration approach, we'll work with you to complete the NCQA-required HEDIS Roadmap template and manage activities to support the HEDIS submission. Our HEDIS administration offering also includes vendor contracting support. We'll work with your existing vendors or assist with the implementation of new vendor support for submissions.

The most effective programs feature a fully integrated Quality and Risk Adjustment approach. This integration provides unmatched performance management which benefits you in numerous ways. Our end-to-end Risk Adjustment solutions deliver financial performance and reduce RADV audit risk while enhancing the patient and provider experience. By combining Quality and Risk Adjustment, you get the most robust solution that can take you to the next level.



Solution Benefits:

- ▶ Improved Star rating
- ▶ Improved HEDIS performance
- ▶ Increased clinical and operational performance
- ▶ Data-driven analysis and reporting
- ▶ Continuous performance monitoring

Why Tessellate?

At Tessellate, our goal is to help you succeed. We are a leader in the health care industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Regardless if you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, less abrasive and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality, and we are proud to offer our innovative and comprehensive portfolio of services:


- ▶ Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- ▶ Prospective Provider Engagement Coordination Program
- ▶ Retrospective Chart Retrieval and Review
- ▶ Medicare Advantage Risk Adjustment Program
- ▶ Medicare Advantage Quality Improvement Program
- ▶ RAPS and EDPS Submissions
- ▶ In-Home Assessments
- ▶ Enabling Technology Platform (health plan and provider)

Tessellate by the numbers:

- ▶ Serves more than 1 million Medicare Advantage and Commercial members
- ▶ Operates in over 20 states and Puerto Rico
- ▶ Manages over \$5 billion in risk adjustment related revenue
- ▶ Delivers over \$300 million in quality related bonus revenue
- ▶ Achieved 4-Star rating for a National PPO plan year-over-year for the past four years

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To learn more about Tessellate:

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