

# TESSELLATE™

Driven by Data. Inspired by Outcomes.

## In-Home Assessment Program

Tessellate's In-Home Assessment (IHA) Program can help your health plan improve the accuracy of data collection on member health and condition monitoring for your Medicare Advantage members. Licensed and credentialed health care clinicians visit the member's home to complete a health assessment documenting member health status and environmental conditions, as well as educate the member to support on-going health management. The IHA Program offers many benefits to your members and plan. These include: identifying lifestyle changes and improving quality of life, improved member record documentation, more accurate diagnosis coding for CMS, and establishing a health baseline for new members.

Our comprehensive In-Home Assessment Program is an integrative and effective approach to bring value to your plan.

### Comprehensive Assessment

We offer a comprehensive IHA that adheres to the latest CMS standards. Our assessments can be customized for your plan's unique needs. Our IHA may include measures for any category of an eligible Medicare Annual Wellness Visit including: health status, injury risks, medical and family history, cognitive impairment, and much more. In addition, clinicians will spend time addressing member concerns and answering any questions.

### Member Identification

We analyze your current data and member records to identify and select members who meet the criteria for an IHA. We work to identify members who could potentially fall through the cracks of the traditional health care model. We prioritize members who:

- ▶ Have difficulty attending appointments outside the home or are home-bound
- ▶ Have chronic conditions or are high-risk
- ▶ Present an opportunity to address quality gaps

### Scheduling and Engagement

Members will receive an introductory/welcome letter and/or telephone call to schedule an assessment in their home. We also send on-going communications to strengthen engagement and improve relationships between members and their physicians.

### Clinician Staff

Our board-certified and licensed clinicians, including physicians, nurse practitioners, and physician's assistants, have experience meeting the member in the home and performing a face-to-face IHA. All clinician staff receive in-depth training before visiting members, including special considerations for home-bound members as well as requirements for compliant documentation.

### Measurement and Reporting

We generate weekly reports that will be shared with you to track not only the process, but the progress. These reports measure assessment completion, assessment cancellation, and scheduling progress, among other targets. We also randomly distribute member surveys to measure quality and overall member satisfaction.

### Data Submission

Medical conditions documented during the assessment are provided via a supplemental file format for EDPS and RAPS submissions.



### Solution Benefits:

- ▶ Provides an accurate snapshot of a member's overall health
- ▶ Helps identify any discrepancies between a member's health record and actual health conditions
- ▶ Documentation of previously unknown conditions
- ▶ Validation of previously identified conditions
- ▶ Increased member satisfaction
- ▶ Improved member health management

## Why Tessellate?

At Tessellate, our goal is to help you succeed. We are a leader in the health care industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Whether you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, low abrasion and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality. We are proud to offer our innovative and comprehensive portfolio of services:

- ▶ Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- ▶ Prospective Provider Engagement Coordination Program
- ▶ Retrospective Chart Retrieval and Review
- ▶ Medicare Advantage Risk Adjustment Program
- ▶ Medicare Advantage Quality Improvement Program
- ▶ RAPS and EDPS Submissions
- ▶ In-Home Assessments
- ▶ Enabling Technology Platform (health plan and provider)

## Tessellate by the numbers:

- ▶ Serves more than 1 million Medicare Advantage and Commercial members
- ▶ Operates in over 20 states and Puerto Rico
- ▶ Manages over \$5 billion in risk adjustment related revenue
- ▶ Delivers over \$300 million in quality related bonus revenue
- ▶ Achieved 4-Star rating for a National PPO plan year-over-year for the past four years

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### To learn more about Tessellate:

 804.977.0500

 [sales@tessellate.com](mailto:sales@tessellate.com)

 [tessellate.com](http://tessellate.com)